

This is to express my support for expanding the Speech to Speech services by the Telecommunications Relay Services to meet the needs of the speech impaired. This means:

- 1) the speech impaired (SI) must be able to access a relay operator from the SI's home state for consistency of accent and ease of communication.
- 2) Educating the public about TRS for STS. This means funding by NECA for outreach programs.
- 3) All TRS shall have relay operators trained to revoice the SI person's speech.
- 4) TRS Consumers will have access to their profile from all telephones including cell phones, not just their primary telephone.
- 5) Ability to Increase Volume of the Term
- 6) Ability to Access any State Relay from Out of State